King, Valerie A.

From:

Kimberly Prchal [Kimberly.Prchal@mdsps.com]

Sent:

Tuesday, October 14, 2003 8:19 PM

To:

Charles Bord

Cc:

A. Michelle Ramsay: Angela Stiens: Robert Musilli: Paul. Mendes: Ed Kirstine: Mary Hetrick:

Amel Nasic; Maria Gogova; Barbara K. Zedler; Valerie. A. King; Zakisha Humdy

Subject:

Re: WatchPC implementation and training

Sensitivity:

Confidential









5796P Watch PC Wyndham Hotels 16-18 Oct Train... and Resorts Con...

Phoenix Map.pdf PHX Directions, 22 (87 KB) Jul 03, DOC ...

Charles,

I have attached a draft agenda for you upcoming visit to the MDS PHX site. Please let me know if you would like to add anything.

I have also attached a confirmation E-mail from Wyndham Buttes Resort. I found it impossible to read so here is your information: Confirmation number: 27426176 King size bed, No-Smoking room 16 and 17 Oct \$142/night

Finally, also attached is a map and directions from the airport to the site and hotel. Mary and myself will be staying at the Pointe South Mountain Resort. Unfortunately, the Pointe did not have rooms available on 16 and 17 Oct. We do not arrive into PHX until late evening on Wednesday. If you need assistance on Wednesday, please contact Amel at 602-426-7183.

I am glad that you received feedback from Kisha and think that the Coordinator's Manual should be able to be finalized. As mentioned in previous e-mail, the subject training overhead slides are wonderful and very easy to understand.

I think that is it. Let me know if you need anything else.

Thanks Kim

Hi Zakisha,

FYI, the 150 WatchPCs were sent in two cartons by FEDEX. We have separated the Black and the Silver colored watches.

They are expected to arrive by Tuesday or Wednesday as they need to go through customs, which usually takes an extra day or so.

FEDEX Tracking numbers: 7904 3653 9210; 7904 3653 9242

Although you and I didn't have a chance to talk yet, I undertand that you and Bob Musilli checked out the program. I would like to receive your feedback/questions on the Coordinator instructions so that we can finalize the document. I need input from you by Tuesday morning, the latest.

FYI, I'll arive at 12:35 pm on Thursday in Phoenix and plan to leave on Saturday noon. There are no direct flights in the evenings.

I would like to meet with you and Bob Musilli on Thursday afternoon to upload the latest version of the program, and review it, so that on Friday we can focus on the use of the technology. Do you need more than one copy of the complete coordinator manual? I will bring a succinct one-pager "cue sheet" that the coordinators can refer to for how to use the program.

As per Kim's advice, we will prepare overhead slides to assist you with training subjects on the use of the WatchPC, which I will bring with me on Thursday, as well.

Best regards, Charles

Charles Borg, Ph.D., CEO/CTO Interfusion Partners Inc. 2002-65 Harbour Square Toronto, Ontario, Canada M5J 2L4

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